



## **Our free returns service comes without a catch - just the following request**

Before making your return, we'd ask that you spend a couple of minutes to see if you have any of the items below that you no longer need. If so, just include them with your return and we'll forward them directly to Rainbow Trust Children's Charity who can recycle them and raise additional funds.

Rainbow Trust Children's Charity provides practical and emotional support to families who have a child with a life threatening or terminal illness. They support 1,000 families each year, and receive no Government funding. Rainbow relies purely on the generosity of its supporters who make donations and funds raised at their events. You can find out further information at [www.rainbowtrust.org.uk](http://www.rainbowtrust.org.uk)

### **Items that can be recycled:-**

**Mobile phone handsets** - There are 60 MILLION unused mobile phones in the UK and only 10% of them are currently being recycled. For each phone you send back, Rainbow Trust receives £3.50. Just include your old handset (without charger) in with your return and we'll do the rest.

**Jewellery** - You can now turn your unwanted jewellery into cash for Rainbow - Whether you have a broken watch, a ring with a missing stone or a necklace that hasn't seen the light of day for many years - your unwanted jewellery can make all the difference. Gold, silver or costume jewellery can all be recycled.

**Foreign Currency** - Have some foreign cash left from your holiday? If you're unlikely to make use of it, bung it in with your return and we'll forward it straight to Rainbow Trust Children's Charity.

Many thanks for your support - we're more than happy to offer you a free returns service, but we'd **LOVE IT** if you were able to help Rainbow Trust Children's Charity as well!

Best regards

The Team @  
TotallyShoes.co.uk  
c/o Totally Commerce Ltd



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PACKETPOST RETURNS CONTRACT No. 533204PR
Postage to be paid at destination under terms of contract

TotallyShoes.co.uk  
c/o Totally Commerce Ltd  
Unit 1 Counter Buildings  
Brook Street  
Woodchurch  
ASHFORD  
Kent  
TN26 3SP



### **TotallyShoes.co.uk Returns Form**

To make a return to TotallyShoes.co.uk, please complete the boxes below. Cut the form where shown and put the lower half inside the packet. Stick the preprinted address label above on the packaging and take this to your local Post Office.

We can only accept returns where shoes are sent back in their original condition. We will keep you updated with progress on your return, however if you have any queries at any time, please email [sales@totallyshoes.co.uk](mailto:sales@totallyshoes.co.uk)

**Order Refence:**

**Your Name:**

**Your Address:**

**Reason for Return:**

**If you'd like to exchange for another size, enter required size here and if we have it in stock, we'll send it straight to you:**

**I am also enclosing the following for donation to Rainbow Trust Children's Charity (see previous page)**

**Mobile Phone Handset**    **Jewellery**    **Foreign Currency**

For Official Use Only:  
Received:

Processed: